



CANCELLATION POLICY FOR ACCOMMODATION, CONFERENCE, WEDDING AND ALL FUNCTIONS AT GULU PRIVATE RESORT

Cancellations Terms and Conditions:

50% Deposit required on confirmation. **Please note: No show, late arrivals or early departures – NO refund applicable**

In the event of cancellation, the following non-refundable portion would apply:

3 months - 25% of the deposit will be charged to the client
2 months - 50% of the deposit will be charged to the client
1 month - 100% of the deposit will be charged to the client

Reservations:

Please be advised that no reservation has yet been made, the dates quoted on are available as of today's date only.

In order for me to action this enquiry; I will require a written documentation or your intention to reserve these venues.

Resort Regulations:

Once the confirmation date expires, the provisional booking will automatically be cancelled.

Bookings are valid for 30 days only and will only be confirmed upon receipt of full payment of deposit and completed Booking Form, which will serve as a non-refundable deposit.

Deposits are non-refundable in the event of a cancellation or postponement. Should a wedding be cancelled during High Season Periods (including long weekends), Gulu Private Resort maintains the right to hold the couple liable for loss of income – estimated by number of guests proven with previous weddings.

Final arrangements and full payment are required 2 (Two weeks) prior to the wedding.

Please note: Once final number of guests are confirmed 2 weeks prior to wedding, it cannot be changed as food orders are placed then and paid for on order.

Children under 11 years will not be charged full price from chosen menu. Please ask for our kiddies menus.
No children without adult supervision – please warn them to keep fingers away from bird enclosures.

Food on the buffet will be displayed for 1 hour only from confirmed time of main course. No food can be removed from the buffet for take away purposes.

All vehicles off-loading: ½ hour only, to be removed and parked at Parking Area.

Photographers and DJ's will be allowed to set up 3 hours before the function. All photographers and DJ's must come and see the venue 1 week in advance to make sure they have all required equipment needed for the wedding. Please provide all contact details to your co-ordinator to make all the necessary arrangements.

It is the bride and groom's responsibility to make sure the Photographer and DJ's have a proper seat at a table to have their meals. They will not be charged for the food. Complimentary from the venue.

Gulu Private Resort does not take any responsibility for any loss of equipment, clothes or any other items of value.

No food, beverages or alcohol may be brought onto the premises.

Gratuity is optional at the discretion of the client.

Music to stop and Bar to be closed at end of 8 hr Venue Hire Time (8 hours from confirmed Ceremony starting time). Regardless of the time the ceremony actually starts – the 8 hours begin at the confirmed time stated on the Booking Form.

Prices are current and subject to change without notice. All prices inclusive of VAT

No smoking allowed inside venues or bedrooms – no cigarette tossed into gardens, please ask for ash trays.

All our guests requested to please respect restricted areas, i.e. kitchen.

No outside catering, event-coordinators, or alcohol are allowed – please speak to our team of professionals.

IMPORTANT: Please do not feed any animals on the premises; they are fed at certain times and with specially prepared food. Please do not open windows more than 6cm, our friendly monkeys will pay your room a visit and eat whatever you have available – they are not aggressive, but very opportunistic.

Gulu Private Resort is not a Reserve not a Game Reserve; we however have a lot of free ranging Animals on the Resort. Please drive SLOWLY when entering or leaving. Ensure the gates close behind you before driving off.

◆ No alcohol may be brought onto the premises – fully licensed, well stocked bar in

Restaurant- alcohol will be confiscated and perpetrators fined.

- ◆ No music to be played from any vehicles at any time or place.
- ◆ Prices are current and subject to change without notice. All prices inclusive of 14% VAT
- ◆ Please don't rinse any leftover food down the toilets as the FAT will block the drains.
- ◆ No Smoking allowed inside venues or bedrooms, a fine of R200 per day will be levied, as well as the cleaning of curtains, linen, furniture, etc. – No cigarettes tossed into gardens, please ask for ash trays.
- ◆ Please make use of the sanitary bins provided.
- ◆ The canoes are not allowed to be used without life jackets. All facilities & amenities used at own risk.
- ◆ IMPORTANT: Please do not feed any animals on the premises; they are fed at certain times and with specially prepared food. Please do not open windows wider than 6cm, our friendly monkeys will pay your room a visit and eat whatever you have available – they are not aggressive, but very opportunistic.
- ◆ Rooms will be cleaned between 10h00 – 13h 00 in the mornings, please arrange with Reception should you not need the service. No rooms will be cleaned with guests inside – or after 13h00.
- ◆ No additional guests allowed to sleep over in any of the units, unless prior arrangements have been made with Management.
- ◆ Meals served are all House Menu – we do not have an A la Carte Menu.
- ◆ Quotes are valid for 30 days only
- ◆ Bookings work on first come first served basis, therefore no quotes are confirmed or binding before receipt of completed and signed Booking form and Proof of Payment of deposit. THIS QUOTE IS SUBJECT TO AVAILABILITY WHEN THE CLIENT ACCEPTS.

PLEASE NOTE: THE RESORT MAKE USE OF BOREHOLES FOR WATER SUPPLY – ALTHOUGH ALL THE WATER SUPPLIED, IS CLEAN, THE WATER IN THE BATHROOMS ARE BRAKWATER (TASTES SALTY). FOR THIS REASON, FRESH WATER IS SUPPLIED INSIDE THE FRIDGES AND KETTLES IN THE ROOMS FOR CONSUMPTION. BOTTLED WATER AVAILABLE TO PURCHASE AT THE BAR.

DISCLAIMER NOTICE

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