



BED & BREAKFAST RATES

Single	-	R1 200.00	Room Rate
Double Sharing	-	R1 700.00	Room Rate

CHILDREN SHARING

*Child (0 – 8 Yrs)	-	R 250.00	Per Child
*Child (9 – 11 Yrs)	-	R 450.00	Per Child
12 Years & older	-	Adult Rates	

*Maximum of 1 single mattress setup for child aged (2 – 11 years) in parents room.
PLEASE NOTE: Mattresses are limited, please make arrangements at time of booking.

Valid 01 Jan 2017 – 01 Dec 2017



General Policies & Cancellation Policies

Cancellation Policy:

- Only written cancellations will be accepted. Ensure to receive an acknowledgment of cancellations from reservations
- 25% of fee if cancellation less than 30 days prior to arrival
- 50% of fee if cancellation less than 15 days prior to arrival
- 100% of fee if cancellation less than 7 days prior to arrival
- If cancelled or modified later or in case of no-show, the total price of the reservation will be charged
- In the event of a premature departure the full extent of the stay as originally booked and confirmed will be charged
- Refunds and waiver of cancellation policies are at the discretions of management and the ability to re-let the rooms.



Group/Conference: Deposit, Payment and Cancellation

- This policy applies to bookings of (2) or more rooms
- A 25% non-refundable deposit may be requested at the time of booking in order to secure rooms, depending on the size of the group
- A 50% non-refundable deposit is payable **90** days prior to arrival
- A 100% non-refundable payment **60** days prior to arrival
- Only written cancellations will be accepted. Ensure to receive an acknowledgment of cancellations from reservations
- If cancelled or modified later or in case of no-show, the total price of the reservation will be charged
- In the event of a premature departure the full extent of the stay as originally booked and confirmed will be charged
- Refunds and waiver of cancellation policies are at the discretions of management and the ability to re-let the rooms.

General Policies for function confirmation:

- Once written quote received, we require a written confirmation within 24 hours, if wanting to secure the event.
- A 50 deposit is required to secure the Venue at the same time with Proof of payment supplied.
- A non- refundable deposit of 25% in the event of cancelling or change in dates.
- Full 100% non-refundable payment is required 20 days prior to the function for all costs, including catering and hiring of any equipment. Monies must reflect in our account and Proof of payment supplied. This is non - negotiable.
- Only written cancellations will be accepted. Ensure to receive an acknowledgment of cancellations from reservations
- Please note that in the event if a function is cancelled within less than 7 days, a full 100% will be charged.
- If cancelled less than 15 days, prior a 50% non-refundable cancellation fee will be charged.
- Refunds and waiver of cancellation policies are at the discretions of management and the ability to re-let the Function venue
- If these requirements are not met, we reserve the right to cancel the event and keep any monies that may be necessary to settle any expenses incurred.
- For functions we do request a Damage Deposit of Varying on amount of people for the function, which is refundable once property assessed and if no damages. Any damages caused to the property shell be assessed and billed to the Guest whom made the booking.



Festive Season 2017

Due to it being peak period, to secure this reservation we will need to process a 50% non-refundable deposit.

Cancellation Fees for bookings:

- 100% cancellation fee charged for full stay if cancelled within 30 days of check-in, or a no-show
- 50% deposit to secure booking is non-refundable, whether full booking or part thereof is cancelled
- Kindly to provide proof of payment if you have made payment for the accommodation already.
- If you would like to confirm it we would require a 50% non-refundable deposit to secure the booking
- We will process a deposit prior to your arrival and the balance can be settled on check-in.

General Policies:

- Facilities are only for checked-in guests, no visitors to access property or utilize in-house facilities.
- No extra guests in rooms, all booked guests must be checked in by management with ID supplied.
- Right of admission is reserved and by management's discretion.
- The keys for the Room once handed over are the responsibility of the Guest, if keys are misplaced or lost there is a replacement fee of R1000.00 per set
- All areas within the guesthouse are strictly non-smoking, a penalty of R1000.00 will be charged if this is disregarded.
- **We do not have 24hr reception, check-in is between 2 till 8pm.**
- **Check-out is 11am.**
- We pride ourselves on a peaceful stay away from home and ask all guests to be considerate to others regarding noise levels.
- We will do our best to accommodate any special request, as in dietary requirements, laundry etc, please just to enquire