

## SANTA PALOMA RULES AND REGULATIONS

The following are the terms and conditions under which rooms are sold:

- **Arrival:** Check-in time is 2p.m. In exceptional cases, an earlier check-in time may be granted.
- All bookings are tentative and subject to room availability.
- **Confirmed reservations:** A 50% deposit is required or a voucher from registered Travel Agents/Tour Operator. Deposit can be paid directly into our bank account 30 days prior to arrival or upon placing the reservation:

First National Bank  
Open wave Trading  
62101780816  
Branch code 211021

Internet facilities are available for EFT.

- **Cancellation cost:** Calculated from the day prior to arrival date and is based on deposit paid:  
Within 7 days 100% of deposit  
Within 14 days 75% of deposit  
Within 21 days 50% of deposit  
Within 28 days 25% of deposit  
(Please note no refund to clients already having paid and staying in guest farm unless exceptional circumstances with proof and authorized jointly by General Manager.
- **Liability:** The management, employees or representatives are not liable and responsible for any injuries nor losses to guests, and/or their visitors regardless of the circumstances surrounding the loss or injury, accident to any person or loss of or damage to property brought by me/us upon the company's premises regardless whether such injury, loss or damage results from the negligence of the company or from any other cause whatsoever on the premises. Guests are advised to look after their valuables. Santa Paloma Guest Farm liability is limited within the framework of an innkeeper at common law.
- **Vehicles:** No responsibility will be taken for any loss to property or damage to vehicles or injury to persons due to fire, theft or any other cause whatsoever while on Santa Paloma premises. Washing of vehicles is strictly not allowed at Santa Paloma.
- **We undertake** to procure that every person accompanying me/us will accept the aforesaid conditions of residence/presence and will agree to be bound by them.
- **We indemnify** (where more than one person, jointly and severally) the company against any claim by any person accompanying me, including especially any minor or disabled person in connection with his/her occupation of/presence on the premises, including specifically without being limited thereto, any claims arising from injury, loss or damage, as aforementioned and from any cause whatsoever.