

TO WHOM IT MAY CONCERN

Date: 1 April 2014

Enquiries: 086 0037566

RE: Rollout of Residential Load Management Project

Dear Customers of Kwadukuza Municipality

This letter serves to confirm that Eskom and the Kwadukuza Municipality are conducting a Residential Load Management project in your area. The project will help Eskom and the municipality to reduce network constraints during peak times and will help reduce the electricity costs to the municipality. This project will involve the installation of relay switches in every residential dwelling that is identified for this phase.

The company that is responsible for the installation of the project is Nationwide Electrical. Leka Field Marketing has been appointed to assist Nationwide Electrical by carrying out field marketing and personal visits to residential dwellings within the identified installation areas.

Kindly grant access for the above two companies to carry out marketing and installation work within your premises. Please feel free to contact the project call centre on 086 122 8222 to verify whether the individuals visiting your premises are authorised officials. Alternately please visit the project website <a href="www.nationwideelectrical.co.za">www.nationwideelectrical.co.za</a> for more information.

Yours Faithfully

Jerome Pakkiri Project Manager

Integrated Demand Management Eskom Holding SOC Limited

