

Frequently asked questions

1. What does your car rental charges include ?

All our rates include Theft and Collision damage insurance, VAT, Airport surcharge, Tourism Levy and Unlimited Mileage.

2. What does it not include ?

Contract Fee of R75.00, Windscreen, Tyre, Hubcap & Rim damage and Delivery and Collection.

3. What documents do I need when picking up my rental vehicle ?

A valid Unendorsed drivers licence, Credit card and Passport or I.D.

4. Can I hire a GPS from you ?

Yes, We rent them out for R 40.00 a day depending on the number of days rented. No deposit amount is required.

5. When do you charge my credit card

The full rental amount is taken upon release of the vehicle. Any additional charges like refueling and damage will be charged at the end of the rental.

6. What if I need to change or cancel my reservation ?

We do not charge cancellation fees. All you need to do is notify the office and they will make the necessary changes.

7. How old do I need to be to rent a car ?

All drivers of the vehicle must be 23 and older. All drivers below the age of 23 will be charged a young drivers surcharge of R 180.00 per day.

8. Can I have a second driver listed on my contract ?

Yes you can, we will just need a copy of the licence to add to the insurance .All additional drivers will be charged a fee of R 250.00 to be added to the contract. This is a once off non-refundable payment.

9. How much are baby seats to hire?

We charge a once off payment of R 175.00 for baby and booster seats.

10. How do you calculate a rental day ?

The daily rental charges are calculated on a 24 hour basis from time of pick up to time of drop off. We do however offer an hour grace period for late comers.